

TO: Columbus Area EMS District Board Members

FROM: Chris Orange

DATE: June 3, 2019

SUBJECT: May 2019

Lifestar responded to 62 911 calls for the month of May that were paged out via Columbia County Dispatch.

Below is the monthly breakdown by municipality:

- City of Columbus – 30
- Village of Fall River – 10
- Town of Calamus – 3
- Town of Columbus – 3
- Town of Elba – 6
- Town of Fountain Prairie – 3
- Town of Hampden – 4
- Town of Otsego – 1
- Town of Portland – 1
- Town of York – 1

- Intercepts – 0
- Auto ALS – 0
- Mutual Aid – 0

Lifestar failed to meet the response guidelines on three calls for the month of May. On 5/3/19 Lifestar was paged to a call in the City of Columbus but was given the incorrect address from Columbia County Dispatch which resulted in a delay of arriving at the correct address. On 5/13/19, Lifestar was paged into the City of Columbus with a response delay due to a crew member delay, this issue was addressed with the employee. On 5/24/19 Lifestar was paged for a call in the Town of Fountain Prairie, the responding crew had some difficulty in locating the scene which resulted in the delay.

Lifestar responded to three separate multi-vehicle, multi-patient crashes in the month of May. The large incident that occurred on 5/14/19 on 151 had a total of seven patients that were tended to by multiple Lifestar ambulances.

